



**ManageIT PRO**  
Remote, Asset Management



# Seamlessly manage, secure, and streamline your IT Infrastructure

IT Pro offers comprehensive Enterprise IT management solutions including network, server, desktop, and application management. Monitor, manage, and secure your IT infrastructure with our robust, enterprise-grade solutions designed from the ground up.



# 1.

## Ease of Use

- » Access remote PC/ Laptop in any network using any device
- » Suited for distributed networks like Offices, Hotels, Organizations, SMEs etc.

# 2.

## Reliable

- » Stable quick reliable connection
- » Secure access to any device in network

# 3.

## World Class Features

- » Cloud Based Console
- » Supports online/offline network
- » Supports all OS & distributed networks
- » Provides Remote Desk, Remote chat & IT Ticket, Asset, Service management

# 4.

## Superfast Speed

- » Fast speed with zero lag
- » Flawless connectivity
- » Quick file transfer

## Features of ManageIT Pro



### Remote Chat or Viewer

- » Remotely view client PCs
- » Review the remote history
- » Chat with client for efficient problem solving
- » Transfer the files securely



### IT Ticket / Issue management

- » Easily raise & track IT tickets
- » Efficient management of Hardware & Software issues
- » Maintains date wise IT ticket history with the solutions



### Cloud-Based Console

- » Login from any internet enabled device



### Asset Management

- » Comprehensive tracking of all IT assets
- » Quick Hardware/Software asset summary



### Personalized Environment Setup

- » Setup personalized wallpaper on client machines



### Remote Application Management

- » Install/Uninstall software remotely on client system



### Security Setting Management

- » Manage client system settings, ensuring security & compliance across the organization network



### Group Management

- » Grouping of devices by department / location for easy of management



## Compatible with all Networks

- » Compatible online/offline network
- » Supports with dynamic/static IP & various firewalls
- » Easy integration with existing network & infrastructure



## Reports of Browser activity

- » Provides detailed insight of user's browser activity
- » Ensures compliance to organization policy
- » Supports popular browsers like Mozilla Firefox, Google Chrome, Microsoft Edge etc.



## Real-time Graphical Dashboard

- » Provides real time statistics of security health status & also graphical dashboard



## Reports of User activities

- » Provides detailed reports of user activities



## Single Click Installation

- » Single click client installation



## Service Management Effortless Control of Windows Services

- » Effortless control & monitoring of windows services of all Client systems



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